## **DUTCH POWDER COATING WARRANTY**

Warranty period commences on the day when products are delivered. Warranty period's duration depends on climate class and kind of treatment, both of which are listed in the table underneath. Contact Dutch Industries for more information on where your project lies.

	Environment		
Application	E-1	E-2	E-3
2 Coats - Zinc Prime and Powder Coat + applicable surface pre-treatment	5 years	2 years	0 years
1 Coat - Powder Coat only + applicable surface pre- treatment	5 years	0 years	0 years

5 year pro-rated warranty		2 year pro-rated warranty		
0-1 year	100%	0-1 year	100%	
1-2 years	75%	1-2 years	50%	
2-3 years	50%	> 2 years	0%	
4-5 years	25%			
> 5 years	0%			

## **Environment class descriptions:**

- E-1 Inside: heated buildings with adequate conditions (shops, offices etc.) Outside: Not applicable.
- E-2 Inside: unheated buildings with possible condensation (sports hall, warehouse etc.) Outside: average atmospheric conditions, mostly rural.
- E-3 Inside: chemical factories, swimming pools, buildings with permanent condensation. Outside: any industrial environment with high humidity and aggressive atmospheric conditions.

## Warranty conditions:

Warranty only applies if criteria are met in surface condition and preparation before powder coating. Sharp Edges must be rounded to be able to hold an appropriate mil thickness of powder coat. Sharp edges that are not rounded will rust. Dutch Industries will not be responsible for rust that occurs because of sharp edges.

All products must be inspected by warranty holder at least once a year and any necessary paperwork must be provided as proof. Notification of powder coat defect must be reported within 5 days of occurrence. In the event of late notification, all defects caused by inability to timely adjust and/or repair them, shall not be covered by this warranty.

Powder coating defects which constitute less than 3% of the delivery or of the total project surface or which cannot be seen with the naked eye from a distance of a least 5 metres outside and 3 metres inside, shall be considered normal wear and are therefore excluded from this warranty.

## Warranty exclusions:

Is excluded from any warranty, any damage caused by:

- Products have not been maintained according to an advised method;
- other coatings have been applied from another supplier other than Dutch Industries;
- products which have been altered or modified, or used in a matter not originally intended, or have been cut or welded, or stored contrary to good industry practice;
- exposure to heavy salt spray, scratching, abrasion, impact, heavy ultra violet light;
- any damages to the powder coating due to:
  - o an abnormal use, normal wear and ageing;
  - o distortions, bending, extending, torsion and/or evolutions of support surface;
  - o shocks or bumps of a mechanical origin;
  - o ejections and fumes from chemicals;
  - o an abnormal movement or subsidence of the construction work;
  - water infiltrations along uncoated surfaces;
  - o structural defects of the treated surfaces;
  - defects caused by mechanical damage, mechanical shocks, important thermal shocks, friction or blunt objects, splashed and fumes from chemicals and metal dust.